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APPENDIX NO. 3 GENERAL BUSINESS TERMS and CONDITIONS of Elavia s.r.o

Information on the processing of personal data of customers of Elavia s.r.o

1. Controller of personal data

The controller of personal data is the company Elavia s.r.o., with registered office Levice, Muštová 22, ZIP code 934 01, Slovak Republic, ID number: 54 341 612, registered in the Commercial Register of the District Court of Nitra, section Sro, file no.: 56357/N (hereinafter also as **"Operator").**

The operator can be contacted at the address of its headquarters, email address: info@elaviaoriginal.com or phone number: +421 909 102 624.

2. The purpose of personal data processing

The Operator processes personal data for the purpose of concluding and fulfilling a purchase contract for the sale of the Operator's goods with the customer (hereinafter also referred to as the **"Contract"),** as well as for the purpose of fulfilling the Operator's legal obligations arising from generally binding legal regulations and for the purpose of protecting the Operator's legitimate interests.

3. Legal basis for personal data processing

The legal basis for processing personal data of the Operator's customers is (are):

3.1. negotiations on closing, or fulfillment of the Agreement by the Operator in accordance with Art. 6 par. 1 letter b) Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons in the processing of personal data and on the free movement of such data, which repeals Directive 95/46/EC (General Data Protection Regulation) (hereinafter also referred to as **"GDPR");**

3.2. fulfillment of legal obligations of the Operator in accordance with Art. 6 par. 1 letter c) GDPR; a

3.3. legitimate interests of the Operator in the form of proving, applying or defending the Operator's claims from the Contract in accordance with Art. 6 par. 1 letter f) GDPR.

4. Scope of personal data processing

The Operator mainly processes the identification, contact and payment data of its customers, as well as personal data submitted to the Operator by customers.

The operator processes personal data in an appropriate and relevant scope, limited to the necessary scope with regard to the purpose of personal data processing.

5. Recipients of personal data

The Operator will provide personal data to the relevant state administration authorities and other recipients to whom the Operator is obliged to provide personal data based on relevant legal regulations.

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The Operator may further provide personal data of customers to the following categories of recipients of personal data: auditors or tax advisors, lawyers, IT systems administrator of the Operator, banks, service providers.

Other recipients can also be all personal data processors (intermediaries) with whom the Operator has concluded a contract on the processing of personal data.

6. Time of personal data processing

Personal data will be processed only for a period that is necessary with regard to the purpose of their processing, while

6.1. personal data processed on the basis of the legal basis according to Art. 3.1. of this document will terminate all obligations arising from the Agreement. This does not affect the possibility of the Operator to further process the said personal data to the necessary extent for other purposes on the basis of legal bases according to Art. 3.2. and 3.3. of this document;

6.2. personal data processed on the basis of the legal basis according to Art. 3.2. of this document will processed for the duration of the relevant legal obligation of the Operator;

6.3. personal data processed on the basis of the legal basis according to Art. 3.3. of this document will be processed for a maximum of 10 years from the date of termination of all obligations arising from the Agreement. In the event of the initiation and duration of judicial, administrative or other proceedings, which will concern the rights and/or obligations of the Operator in relation to the relevant customer, the period of personal data processing will not end before the end of such proceedings.

7. Rights in connection with the processing of personal data

The Customer is entitled to exercise the following rights against the Operator in connection with the processing of his personal data.

7.1. Right of access to personal data

The operator will provide the customer at his request with information about what personal data about him is being processed and other related information (e.g. purpose of processing, categories of personal data, time of their processing, source of personal data). The customer has the right to request a copy of the processed personal data. For additional requested copies, the Operator may charge a reasonable fee corresponding to administrative costs.

7.2. The right to correct or supplement personal data

The Customer has the right to have the Operator correct incorrect (inaccurate) personal data without undue delay, or to complete incomplete personal data concerning him.

7.3. The right to erasure of personal data

The Operator deletes the customer's personal data automatically after losing the authorization to process them (typically after the processing period has expired for the last purpose for which the personal data is processed). In the event that the customer nevertheless requests the Operator to delete his personal data, it will be granted on the condition that

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- personal data are no longer necessary for the purposes for which they were obtained or otherwise processed, or
- the processing of personal data is illegal, or • the customer objects to the processing of personal data and there are no overriding legitimate reasons for processing his personal data, or
- personal data must be deleted in order to comply with a legal obligation under Union law or the law of a Member State.

7.4. The right to object to processing

If the customer does not want the Operator to continue processing his personal data based on the protection of the Operator's legitimate interest, he is entitled to object to the processing of his personal data. When raising such an objection, the Operator is always obliged to assess whether the interest in the protection of the customer's personal data prevails over the legitimate interest of the Operator for which the customer's personal data is processed. If the Operator comes to the conclusion that the customer's interest in protecting his personal data prevails, he will stop processing this personal data for this purpose.

7.5. The right to restrict the processing of personal data

The right to limit the processing of personal data belongs to the customer only in the case

- when the customer raised an objection to the processing of personal data that is implemented on the basis of the legitimate interest of the Operator, or
- challenging the correctness of processed personal data, or • illegal processing of personal data and simultaneous refusal to delete them from by the customer, or
- when the Operator does not need personal data for processing purposes, but the customer nevertheless requires personal data for the determination, performance or defense of his legal claims.

In the event that the above conditions are met, the Operator will temporarily make the customer's personal data unavailable and will not process it for a certain period of time.

7.6. The right to portability of personal data

The Customer has the right to obtain personal data concerning him, which he provided to the Operator in a structured, commonly used and machine-readable (electronic) format, and he has the right to transfer this data to another operator of personal data, without the Operator preventing him or the customer is entitled to request the transfer of personal data directly by the Operator to another operator of personal data, as long as it is technically possible.

7.7. The right to file a complaint

The customer has the right to contact the supervisory authority at any time with a complaint or initiative regarding the processing of his personal data, which is the Office for the Protection of Personal Data of the Slovak Republic, located in Bratislava, Hraniÿná 12, ZIP Code 820 07, website https://dataprotection.gov .sk/uoou/.